

Facilities Manager (Kahnawake)

As part of our continued expansion, we are seeking a Facilities Manager to join our growing team in Kahnawake on a permanent basis.

Working under the guidance of the Head of Global Facilities, the Facilities Manager will be responsible for the management of the facilities in our Kahnawake Data Center. From managing the unique requirements of a Data Center facility on an ongoing basis to managing the facility staff.

The Role

The Primary Duties of a Facilities Manager is to:

- To manage the business of site facilities on an ongoing basis.
- Work with the facilities team to achieve 99.99% uptime with respect to the building, mechanical and electrical infrastructure.
- Oversee both routine and emergency services on a variety of critical systems such as: switchgear, generators, UPS systems, power distribution equipment, computer room air handlers, building monitoring systems etc.
- To manage data centre utility / construction / update projects through to completion.
- To be responsible for negotiations around service and maintenance contracts, building lease, environmental impact.
- To manage facility staff.
- To manage third party suppliers, ensuring delivery against schedule and S.L.A.
- Organize Health & Safety and Security for the Data centre.
- Correlate and create processes and documentation to stimulate good work practice.
- Must and be willing to be on-call.

Knowledge, Skills, Qualifications & Experience Required:

Preferred Technical Skills / Training:

- Qualified in facilities management practices with the IWFM/IFMA or equivalent.
- Experience in BMS and the installation of BMS systems along with HVAC controls.
- Knowledge of the Canadian Electrical Code.
- Knowledge of computer room cooling technologies.
- Experience in staff management practices and team building.
- Experience in the technical design and fit out of Data Centre infrastructure utilising energy savings systems such as free cooling and high efficiency U.P.S.
- A solid understanding of how people go through a change and the change process.
- Problem solving and root cause identification skills.
- Strong analytic and decision-making abilities.

Skills and Personal Requirements:

Initiative

- Ability to influence at a high level.
- Ability to delegate tasks.
- Able to work effectively at all levels.
- Able to communicate to customers on a technical level to offer support.
- Good leadership skills

Organizational Skills:

- Good organizational skills with ability to manage projects and see a task to completion.
- Plans and prioritizes work effectively.

Accountability:

- Is accountable for all work carried out by the facilities team and works closely with the team to ensure results.

Commitment:

- Dedicated to the management of the facilities department to the highest level aiming to reduce costs while continuing to improve our technical facilities.
- On hand at all times to endeavor to provide support and guidance to staff and customers.

Relationship building

- Able to communicate freely with staff and business partners to enhance and maintain good relationships.
- Ability to influence a team, to work together to share and alleviate issues and to work to a common goal.

Communication Skills

- Effective written and verbal communications in English
- Excellent active listening skills

Our Company

Continent 8 has powered a second digital revolution – a revolution defined by intense, instantaneous, and omnipresent computing power. We have built and secured the world's most reliable and secure edge network. Our global footprint spans every inhabited continent, and our edge network is local to over 92% of the world's population.

We regularly fend off some of the most sophisticated attacks in the world and our security solutions are known to provide unmatched protection. We have developed specialized expertise in regulatory environments. We help protect against cyber and political risk, ensuring that our world class network delivers high availability and throughput.

Our secure edge network is globally distributed and serves the world's most demanding industries. The gaming and financial trading industries depend on us to process billions of

dollars' worth of transactions each day. The transportation and autonomous vehicle industries depend on us to move the world's population. The energy and utility industries depend on us to power critical infrastructure. Organizations choose Continent 8 when they simply can't afford to lose connectivity.

We are the Edge Infrastructure-as-a-Service provider of choice for the world's most demanding customers