



Director
Operations and Maintenance Department
Permanent, full-time position – 37.5 h/week

The Jacques Cartier and Champlain Bridges Incorporated (JCCBI) is looking to expand its team to oversee the management, repair and maintenance of Québec's road-traffic and active-mobility infrastructure.

Our community

JCCBI is a cohesive team with a united voice that connects through cooperation and a culture of mutual support and innovation to achieve its goals. Choosing a career at JCCBI means joining a network of experts who innovate and uphold the sustainability of Québec's iconic infrastructure. The goal of JCCBI's team is also to create connections that join one side of the Island to the other, promote human and economic activity in Québec, and help JCCBI experts converge their talents.

The benefits of working at JCCBI

JCCBI is a Crown corporation that provides excellent benefits, a work-life balance, and professional development opportunities. JCCBI is committed to workplace equity, diversity and well-being and organizes social and community activities for its community. Here are just a few of these benefits:

- Flexible hours.
- Hybrid schedules: 3 days a week in the office and 2 days of remote work.
- Federal public service defined-benefit pension plan.
- 15 vacation days (minimum), 15 sick leave days, and 5 paid personal days.
- Comprehensive group insurance program.
- Reimbursement of sports activity fees.
- Continuing education program.
- Even more to discover!

Your mission

JCCBI is looking for a Director to help fulfill the mission of the Operations and Maintenance Department which is stated as follow: Our department continuously monitors and maintains the Corporation's entire network and infrastructure to contribute to good traffic flow and keep users safe.

Main duties

Reporting to the Senior Director, Operations, you will be in charge of the planning, coordination and supervision of operations, maintenance, monitoring, and mobility-related activities for the infrastructures under the Corporation's responsibility. You will ensure the safety of users, traffic flows and operational continuity, along with the availability and sustainability of the network's essential assets.

In this capacity, you will mobilize your teams while collaborating with internal and external partners to provide integrated, proactive, and rigorous operational management. You will coordinate support and work activities, help manage emergency situations, oversee contracts and budgets, and contribute to the continuous improvement of operational practices.

You will also help integrate digital tools and innovative methods to optimize activities and support decision-making while enhancing operational and organizational performance as the Corporation's needs, priorities and requirements continue to evolve.

- Plan and supervise operations, along with all support, monitoring and asset maintenance activities.
- Ensure the availability, reliability, and performance of the infrastructures, equipment, and essential systems.
- Anticipate operational challenges and recommend modifications to enhance performance and operational continuity.
- Coordinate traffic hindrances, traffic scenarios, and major events that impact regional mobility.
- Support decision-making using data, systems, and operational indicators.
- Work with the relevant partners to minimize network disruptions and improve the user experience.
- Help prepare and coordinate responses to emergencies and major incidents.
- Monitor the implementation of plans, procedures and measures involving operational safety, user safety and service continuity.
- Coordinate effectively with emergency services, police forces, and the relevant partners.
- Promote compliance with all applicable environmental, health and safety requirements, along with all risk management practices.
- Lead, motivate and develop the teams under your supervision.
- Provide guidance to managers and personnel to help achieve departmental objectives.
- Promote a culture of collaboration, continuous improvement, innovation, and health and safety.
- Manage budgets, contracts, procurement and equipment, along with the resources needed for the department's operations.
- Monitor financial and operational performance, then issue recommendations regarding the required modifications.
- Represent the Corporation toward internal and external partners and take part in all relevant committees.

Experience and education

- Minimum 10 years of experience in the operation and maintenance of road infrastructures, civil engineering structures or road network projects, including five years in personnel management within a unionized environment.
- Bachelor's degree in engineering, or any equivalent combination of education and experience.
- Experience in contract management, the identification of needs, procurement and the monitoring of deliverables, quality, schedules and costs.
- Knowledge of the applicable standards regarding structures, roads, the environment, and construction safety.
- Hold an ASP Construction and a valid class-5 driver's licence.
- Demonstrate strong verbal and written communication skills in French and English.
- Proficiency in Microsoft Office Suite and MS Project.

Assets

- Knowledge of generative AI tools such as Copilot and "prompt engineering."

Key skills

- Mobilizing leadership and the ability to support teams in a demanding and evolving operational context.
- Organizational skills, attention to detail, good judgment and the ability to prioritize in a complex environment.
- Collaborative, with a client and partner-focused approach toward internal and external stakeholders.
- Able to propose concrete and innovative solutions tailored to operational needs.

Specific work conditions

- It is essential to have a means of transportation because the workplace is not accessible by public transportation or by bicycle.
- When required, available outside normal working hours to support emergency-related operations.
- Willing to travel to infrastructure, operational and construction sites.

Bridge your career. Take the first step to become an essential part of our community. Send your resume and cover letter to:

François Piché-Roy, President, Founder and Senior Consultant

[PIXCELL - Leaders recruiting leaders](#)

(514) 812-1099

francois@pixcell.co

Find out more on JCCBI's **[Careers](#)** page.

JCCBI is an equal opportunity employer. We encourage applications from First Nations people, women, racialized people, and people with disabilities. Our offices are also accessible for people with disabilities or functional limitations.