



TEWATOHNHI'SAKTHA

2020 Client Satisfaction Survey -
Tewaohnnhi'saktha Workforce Development

Introduction

The purpose of the survey is to gather feedback from clients who have accessed services at Tewaohnnhi'saktha in the area of Workforce Development.

Your answers will remain confidential and anonymous.

This survey should take 5 minutes.



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CLIENT INFORMATION

* Gender - you identify as:

- Male
 Female

* Please indicate your age.

* In the last year, which of the following programs & or services did you access at Tewatohnhi'saktha? Check all that apply:

- I went in for help with job search such as resume/CV help, writing a cover letter or interview preparation
- I applied for vocational funding
- I met with a counselor to discuss career options
- I took part in an employability program such as Skills Link, Transitions
- I took part in the KSSEP or Mentor a Student Intern Program
- I was hired under the ACE Program
- I was seeking training for myself or my staff to help with my business
- I attended an information session to find work
- I posted a job on tewa.ca/jobs
- I was seeking employees for my company / business
- Other (please specify)



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PROGRAMS AND SERVICES

* Please indicate the degree to which you agree or disagree with the following statements:

	Strongly Agree	Agree	Disagree	Strongly Disagree
1. Tewatohnhi'saktha's programs and services are focused on the needs of the client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Tewatohnhi'saktha has helped me in reaching my goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The counselor / coordinator I worked with was professional & courteous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The counselor / coordinator understood my needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The counselor / coordinator was easily accessible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. I was satisfied with the level of service I received at Tewatohnhi'saktha	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. I would recommend Tewatohnhi'saktha to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you have any comments on the programs and services provided by Tewatohni'saktha's Workforce Development?



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THANK YOU

Niawen'kó:wa for taking the time to participate in our survey!